

PPG MEETING-MINUTES

Location: Meeting Room Ground Floor, Freezywater PCC

Date: 4th September 2017, Monday

Time: 18:15

Attendees:

- ✚ Dr T Sadhu
- ✚ Dr M Razzaq
- ✚ Dr Johan Byran
- ✚ Mr Sheldon Russell (Clinical pharmacist)
- ✚ Mrs Carol Kilgallon (Practice Nurse)
- ✚ Mrs Maureen Hart
- ✚ Mr Bryan Lindsell
- ✚ Mrs Judith Rose
- ✚ Miss Susan Barlow
- ✚ Mrs M Pigott
- ✚ Mr A Pigott
- ✚ Miss Patricia Pigram
- ✚ Mr Alfred Ford

Apologies:

- ✚ Mrs B Perham
- ✚ Mr A Perham
- ✚ Mr John Bates
- ✚ Mr Patrick Enenmoh
- ✚ Ms Althea Thorogood
- ✚ Mr Paul Thorogood
- ✚ Mrs Betty Ford
- ✚ Mrs Jennifer Mansfield
- ✚ Mr Alan Mansfield
- ✚ Mrs Amanda Ahern

Welcome and apologies

1. TS introduced the new members of the clinical team including Dr Johan Byran and Sheldon Russell, TS also informed members of the PPG that a new Practice Manager has been recruited who will be starting on 25th September 2017, the role of this position is currently done by Karen Challis, the practice has also employed clinical pharmacist Sally Brown in the role of doing minor ailment clinics. Dr Byran explained the new changes to the telephone system and on-line pre-bookable appointments and 'my GP' app where all possible appointment times are available on-line for patients to book via the 'my GP' app. Routine pre-bookable appointments via the on-line route there are 225 appointments and they will be available within the next 2 weeks. Dr Byran is also offering the extended access hub at Carlton House surgery on Saturday morning and Sunday and explained how patients can book appointments at the hub. Extensive discussion with the PPG about hosting an extra hub at Freezywater and it was explained to them that currently CCG has commissioned 3 hubs, and the hub in the North East of Enfield has not been commissioned yet. The practice feels that Freezywater Primary Care Centre is strategically located to host the North East Hub and will try to engage the CCG if case a 4th hub is set up in the North East of Enfield.



freezywater
PRIMARY CARE CENTRE
Freezywater Primary Care Centre, 2B Aylands Road, Enfield EN3 6PN
Tel: 01992 676 202/ Fax: 01992 764 570

2. Flu clinics are starting on 30th September and patients have been asked to book in if they are eligible for flu vaccination, the members of the PPG were encouraged to provide their email addresses andis going to look into this engage with patients via on-line, Facebook and twitter.
3. MEDICUS Health Partners – the current proposal of 11 practices in Enfield to come under one umbrella of Medicus Health Partners was discussed and the benefits of having this available practice was explained to the PPG and they were extremely supportive of the above idea.

The next meeting will be held when the new Practice Manager starts his post.